



# Springboks vs Argentina 29 July 2023, Emirates Airline Park FNB 2023 Pre-sale Ticket Campaign 15 & 16 May 2023

## FNB Pre-sale Ticket Campaign Terms and Conditions

1. FirstRand Bank Limited has negotiated pre-sale ticket access for all virtual cardholders (which are linked to either a debit or credit card) of FNB and RMB Private Bank, including their staff which hold these virtual cards, to purchase tickets for the Springboks vs Argentina match on 29 July 2023 at Emirates Airline Park, Johannesburg in South Africa online via the TicketPro website.
2. There is a pre-sale ticket access window via TicketPro, which starts at 08h00 on the 15<sup>th</sup> of May and closes at 07h59 on the 17<sup>th</sup> of May 2023.
  - a. General sales for all tickets via TicketPro open at 08h00 on the 17<sup>th</sup> of May 2023
3. The pre-sale ticket access campaign applies to all ticket categories and packages available on Ticketpro for Emirates Airline Park. Parking tickets are not included in this offer.
4. There is a limit of 8 tickets per virtual cardholder that may be purchased for the Springboks vs Argentina match on the 29<sup>th</sup> of July 2023 at Emirates Airline Park.
5. Physical card(s) will not be allowed when buying pre-sale ticket for this FNB 2023 Pre-sale Ticket campaign.
6. FNB virtual cardholders and RMB Private Bank virtual cardholders (including their staff which holds these virtual cards) must purchase tickets with ZAR.
7. All tickets for the Springboks vs Argentina match on 29 July 2023 at Emirates Airline Park purchased during the pre-sale window are subject to the T&C's of Ticketpro, SA Rugby Union and Ellis Park Stadium (Pty) Ltd.
8. The Springboks vs Argentina aforesaid pre-sale access match tickets are limited to 4 000 (four thousand) tickets in total across all the categories and are subject to availability and based on a first come first served basis.
9. You must be 18 years and older to purchase aforesaid Springboks vs Argentina pre-sale access match tickets through this FNB Pre-sale Ticket Campaign.

**IMPORTANT Disclaimer** – You understand and agree that FirstRand Bank Limited merely negotiated pre-sale access and provided a payment mechanism for the purchase of the tickets and accordingly, we will not be responsible or be held liable for any damages and losses incurred relating directly or indirectly to the event/match, including but not limited to as a result of the postponement or cancellation of the event/match or any technological issues experienced whilst attempting to purchase the tickets.



# Frequently Asked Questions: FNB Pre-sale Ticket Campaign

## What is FNB's involvement with the Springboks

FNB has been a sponsor of the Springboks since 2017.

## What benefits do I get as an FNB or RMB Private Bank Client (including staff)?

FNB and RMB Private Bank Clients (including staff holding virtual cards) will have the exclusive benefit of being able to access tickets:

- For the Springboks vs Argentina match tickets on 29 July 2023 at Emirates Airline Park: 48-hrs before they go on sale to the public, provided they purchase the tickets with their virtual cards.

## Who qualifies for the pre-sale access to tickets?

FNB virtual card holders, RMB Private Bank virtual cardholders (including their staff which holds these virtual cards) will get access to tickets from 08h00 on the 15th of May until 07h59 on the 17th of May 2023, before anyone else, with the exception of season tickets sold by Emirates Airline Park.

Only the primary cardholder of an FNB virtual card or RMB Private Bank virtual card will be able to access the tickets via the FNB/RMB Private Bank App.

If you do not have an account on Ticketpro, once you have selected your tickets, you have to register before making payment.

## Will clients who only have a savings account be able to purchase tickets?

No

The purchasing of tickets from 08h00 on the 15th of May until 07h59 on the 17th of May 2023, which is prior to the general sales opening date from 08h00 on the 17<sup>th</sup> of May 2023 to the public, can **only** be made with an FNB Virtual Card/RMB Private Bank Virtual Card .

## Can I use my eBucks to purchase tickets?

No.

## How many pre-sales access tickets can I book?

You can book up to 8 (eight) tickets per customer per South African match using an FNB/RMB Private Bank virtual card that is enabled for ecommerce transactions.



**When are the Springboks vs Argentina match tickets on 29 July 2023 at Emirates Airline Park tickets going on sale?**

Tickets for the general public go on sale from 8:00 on 17 May 2023 but clients with an FNB Virtual Card/RMB Private Bank Virtual card get pre-sale access to tickets before everyone else from 08h00 on the 15th of May until 07h59 on the 17th of May 2023.

**Do you have seating plans of the venues**

You'll be able to see the venue seating plan and seat sections when you book on the booking platform.

**What is needed to gain entry to the match(es)?**

- Only valid tickets will be scanned at the turnstiles

Entry is subject to Government's regulations and the Purchase Policy on the Ticketpro and Lions Rugby websites

**Are tickets bought on other websites valid?**

- Tickets bought from third party websites are NOT valid for entry, all fans with tickets issued by third parties will be barred from entering the venue. Always make sure to only buy tickets from the authorized ticketing agent, Ticketpro.

For further questions please contact [mvanniekerk3@fnb.co.za](mailto:mvanniekerk3@fnb.co.za)