How To Guides
for FNB PayPal
Verify your FNB Business PayPal Account

- As part of PayPal's processes, you need to link and confirm your online enabled Debit, Cheque or Credit Card on the PayPal Account.

- If your account is in an unverified status, there are limitations on the use of your PayPal Account.

**The limitations applied to unverified accounts are:**

- The maximum balance withdrawal amount is USD 500 per month and up to a total amount of USD 3,000 per year.

- You cannot link an unverified PayPal Account to an FNB Online Banking profile.

Additionally, in unverified accounts, there is a greater risk that the transaction will be stopped by PayPal's internal security system.
Verify your FNB Business PayPal Account

The simplest solution is to verify (link & confirm) your Debit, Cheque or Credit card.

1. Go to [www.paypal.co.za](http://www.paypal.co.za) and log in to your account.
Verify your FNB Business PayPal Account

2. Click **Profile** near the top of the page, then **My Payments** on the left.
Verify your FNB Business PayPal Account

How to

3. Click **Link** a new card.

The **link a bank account** option is for United States (US) bank accounts only, not for South African bank accounts. You need to link your South African bank account to your PayPal Account on FNB Online banking after the PayPal account is verified.

Go to "LINK YOUR PAYPAL".
Verify your FNB Business PayPal Account

4. Select the **Card Type**, enter the required information and click ‘**Add Card**’.

**Card Type**

- Visa
Verify your FNB Business PayPal Account

5. Click **Link and confirm my card.**

6. Click **Continue.**
The PayPal code is a unique 4-digit code, randomly generated by PayPal when you begin the process of linking and confirming your credit card. You will find your 4-digit code on your card statement beside the PayPal charge. You'll be able to see the PayPal code in the 'Item Description' area, next to the word 'PayPal'.

This is how the code might appear: PayPal*1234CODE or PP*1234CODE

Ensure that there are available funds on the card for the transaction to be processed.

Check your card statement within 2-3 business days. You can review the charge on your credit card statement via the card website, by calling your card issuer or by post.
Once you have the 4-digit code, login to your PayPal Account. Click on **Profile, My Payments** and then **Edit** next to the card you want to confirm.
Verify your FNB Business PayPal Account

9. Click on Enter PayPal code.

10. Enter the 4 digit code retrieved and click Confirm Card.
You have successfully confirmed your card, click on Close.

The limitations are now lifted and you will be able to link your PayPal account on FNB Online Banking.
Verify your FNB Individual PayPal Account

• As part of PayPal’s processes, you need to link and confirm your online enabled Debit, Cheque or Credit card on the PayPal Account.

• If your account is in an unverified status, there are limitations on the use of your PayPal Account.

The limitations applied to unverified accounts are:

• The maximum balance withdrawal amount is USD 500 per month and up to a total amount of USD 3,000 per year.

• You cannot link an unverified PayPal Account to an FNB Online Banking profile.

Additionally, in unverified accounts, there is a greater risk that the transaction will be stopped by PayPal’s internal security system.
Verify your FNB Individual PayPal Account

The simplest solution is to verify (link & confirm) your Debit, Cheque and Credit card.

1. Go to [www.paypal.co.za](http://www.paypal.co.za) and log in to your account.

2. Click **Wallet** near the top of the page.
Verify your FNB Individual PayPal Account

3. Click + Link a card.

The “Link a bank account” option is for United States (US) bank accounts only, not for South African bank accounts. You need to link your South African bank account to your PayPal account on FNB Online Banking after the PayPal Account is verified.

Go to “LINK YOUR PAYPAL”.
Verify your FNB Individual PayPal Account

4. Select the Card Type, enter the required information and click Save.

The CSC number is the last 3-digits on the back of the card.
Verify your FNB Individual PayPal Account

5. Click the **card** you wish to link.

6. Click **Confirm credit card.**
Verify your FNB Individual PayPal Account

7. Click OK.

8. Retrieve the 4-digit code.

The PayPal code is a unique 4-digit code, randomly generated by PayPal when you begin the process of linking and confirming your credit card. You will find your 4-digit code on your card statement beside the PayPal charge. You’ll be able to see the PayPal code in the ‘Item Description’ area, next to the word ‘PayPal’.

This is how the code might appear: PayPal*1234CODE or PP*1234CODE

Ensure that there are available funds on the card for the transaction to be processed.

Check your card statement within 2–3 business days. You can review the charge on your credit card statement via the card website, by calling your card issuer or by post.
Verify your FNB Individual PayPal Account

9. Once you have the 4-digit code, login to your PayPal Account, and select the card you want to confirm.

10. Select Confirm credit card.
Enter the 4-digit code you retrieved in step 8 and click ‘Confirm’.
Verify your FNB Individual PayPal Account

You have successfully confirmed your card.

Your PayPal Account is now verified and you will be able to link your PayPal Account to your FNB Online Banking profile.
Register for FNB Online Banking as a non-FNB Business client

- You do not need to have an FNB bank account to register for a free FNB Online Banking profile.
- Your information is verified for FICA purposes, you will be notified about any documents required.
- Your verified Online Banking profile can now be linked to your PayPal Account and non-FNB account.
Register for FNB Online Banking as a non-FNB Business client

To register for FNB Online Banking, simply follow these steps:

1. Go to www.fnb.co.za and click on ‘Register’ at the top of the screen.

Enter the **Business Details** and **Business Address**

Depending on your industry type, you may be required to provide more information. Please ensure you complete all required fields.

NB: the street field of the address must contain a number and then the street name, e.g. **1 Test Street**. No special characters are required.
How to

Register for FNB Online Banking as a non-FNB Business client

4. Indicate whether the business has Local only, Foreign only, or Foreign and Local tax obligations.
   - If Local only (ie. Tax obligation in South Africa only), provide the tax number or select the reason for not providing the tax no.
   - If Foreign only (ie. No tax obligation in South Africa), provide the details by clicking on the ‘Add Country’, tick the box of the appropriate country or countries and click ‘Add’. For each country selected you must indicate whether you have a tax number and provide the details.
   - If Foreign and Local (ie. tax obligations in South Africa and in other countries), you will need to provide the SA tax number (or select the reason for not providing the tax no), and provide the foreign tax details – click on ‘Add Country’, tick the box of the appropriate country or countries and click ‘Add’. For each country selected you must indicate whether you have a tax number and provide the details.

5. Add your main Source of Funds, not specific to your PayPal funds received
   - Click the ‘+ Add source of funds’, tick the appropriate source of funds, up to a maximum of 5, click ‘Add’.
Enter the details for the Contact person, mandated to enter into a business relationship on behalf of the business.
How to Register for FNB Online Banking as a non-FNB Business client

**7. Tax disclosure and source of funds** for the contact person.

- Indicate whether the Contact Person for the business has Local only, Foreign only, or Foreign and Local tax obligations.
- If Local only (ie. Tax obligation in South Africa only), provide the tax number or select the reason for not providing the tax no.
- If Foreign only (ie. No tax obligation in South Africa), provide the details by clicking on the ‘Add Country’, tick the box of the appropriate country or countries and click ‘Add’. For each country selected you must indicate whether you have a tax number and provide the details.
- If Foreign and Local (ie. tax obligations in South Africa and in other countries), you will need to provide the SA tax number (or select the reason for not providing the tax no), and provide the foreign tax details – click on ‘Add Country’, tick the box of the appropriate country or countries and click ‘Add’. For each country selected you must indicate whether you have a tax number and provide the details.
- Indicate the source of funds for the Contact Person for the business. Click ‘Add source of funds’, tick the appropriate source of funds (up to a maximum of 5, click ‘Add’).
Register for FNB Online Banking as a non-FNB Business client

8. Indicate whether you give FNB marketing consent

9. Create access details *(User ID and Password)* for logging onto FNB Online Banking

**Password requirements**
- Must contain 7 - 30 characters
- Must contain 3 of the following:
  - A lowercase letter
  - A uppercase letter
  - A number
  - A special character (!@#$&)
- Password cannot:
  - Contain your username
  - Match previous 3 passwords
How to Register for FNB Online Banking as a non-FNB Business client

10. Enter your contact details to be used during a transaction for FNB to send you a One-Time Pin (OTP).

   Additional Security
   
   Primary Selection
   Country
   Primary Cell
   Secondary Selection
   Secondary Email

   The primary selection should be the method you have the easiest access to.

11. Tick the boxes to agree to the Terms and Conditions.

   Terms and Conditions
   
   I hereby warrant that I am the primary user and primary contact with the mandate to complete this application and bind the legal entity in every legal aspect. This includes acceptance of terms and conditions. My actions will be ratified by a resolution to be provided by the legal entity to the Bank.

   I agree to the Terms and Conditions.
How to Register for FNB Online Banking as a non-FNB Business client

12 Click on ‘Submit’, on the bottom right

13 Review and confirm that all the details you’ve entered on the previous screen is correct. If you need to change anything, click on ‘Edit’, if everything is correct, click on ‘Confirm’

Thank you, you have been successfully registered. Your information will be verified for FICA purposes, and you will be notified if you need to submit any documentation.
Register for FNB Online Banking as a non-FNB Business client, if required:

1. Login to www.fnb.co.za with the User ID and Password you created in step 9 above, click ‘Login’
When you login for the first time, you will be required to accept the Online Banking Terms and Conditions and confirm that you understand what phishing is. Once you've ticked both boxes, click on 'Continue'.
How to

Register for FNB Online Banking as a non-FNB Business client

3. Under ‘Online Banking Settings’, ‘Your Details’ you will find the functionality to Upload FICA documents

You can email paypalkyc_business@fnb.co.za
4 Attach each of the required documents listed under the ‘My Business’ as well as the ‘Related Parties’ tabs, and click on ‘Upload’

It takes up to 48 hours for the FICA documents to be verified and for your profile to be updated to allow you to link your PayPal Account and your non-FNB bank details to your FNB Online Banking profile.
Register for FNB Online Banking as a non-FNB Individual client

- You do not need to have an FNB bank account to register for a free FNB Online Banking profile.
- Your information will be verified for FICA purposes, you will be notified if you need to submit any documentation.
- You can then link your PayPal Account and your non-FNB bank account to your verified Online Banking profile.
Register for FNB Online Banking as a non-FNB Individual client

To register for FNB Online Banking, simply follow these steps:

1. Go to www.fnb.co.za and click on ‘Register’ at the top of the screen.

2. Select ‘Register for PayPal for non FNB customers’, then ‘For Me’, then ‘I do not bank with FNB’.
Register for FNB Online Banking as a non-FNB Individual client

3. Enter your **Personal Details**, all fields must be completed.

### 1. Personal Details

- **Title**: 
- **Initials**: 
- **Resident type**: 
- **Nationality**: 
- **ID/Passport/Temp. Permit number**: 
- **Gender (For statistical purposes)**: Male, Female
- **Ethnic group (For statistical purposes)**: Please Select
- **Firstname**: 
- **Surname**: 
- **Citizenship**: Please Select
- **ID Type**: 
- **ID Type**: 
- **Date of birth**: Today
- **Country of birth**: SOUTH AFRICA
- **In which city were you born?**
How to

Register for FNB Online Banking as a non-FNB Individual client

4 Enter your **Contact Details** and **Physical Address**, all fields must be completed.

The street field of the address must contain a number and then the street name, e.g. 1 Test Street.

No special characters are required.
Register for FNB Online Banking as a non-FNB Individual client

5. Indicate whether the business has Local only, Foreign only, or Foreign and Local tax obligations.
   - If Local only (ie. Tax obligation in South Africa only), provide the tax number or select the reason for not providing the tax no.
   - If Foreign only (ie. No tax obligation in South Africa), provide the details by clicking on the ‘Add Country’, tick the box of the appropriate country or countries and click ‘Add’. For each country selected you must indicate whether you have a tax number and provide the details.
   - If Foreign and Local (ie. tax obligations in South Africa and in other countries), you will need to provide the SA tax number (or select the reason for not providing the tax no), and provide the foreign tax details – click on ‘Add Country’, tick the box of the appropriate country or countries and click ‘Add’. For each country selected you must indicate whether you have a tax number and provide the details.

6. Add your main Source of Funds, not specific to your PayPal funds received.

Click the ‘+ Add source of funds’, tick the appropriate source of funds, up to a maximum of 5, click ‘Add’.
Register for FNB Online Banking as a non-FNB Individual client

7. Indicate whether you give FNB marketing consent.

8. Create access details (User ID and Password) for logging into FNB Online Banking.

Password requirements:
- Must contain 7 - 30 characters
- Must contain 3 of the following:
  - A lowercase letter
  - A uppercase letter
  - A number
  - A special character (!@#$&)
- Password cannot:
  - Contain your Username
  - Match previous 3 passwords
How to

Register for FNB Online Banking as a non-FNB Individual client

9 Enter your contact details to be used during a transaction for FNB to send you a One-Time Pin (OTP).

The primary selection should be the method you have the easiest access to.

10 Tick the boxes to agree to the Terms and Conditions.
How to

Register for FNB Online Banking as a non-FNB Individual client

11 Click on ‘Submit’, on the bottom right.

12 Review and confirm that all the details you’ve entered on the previous screen is correct. If you need to change anything, click on ‘Edit’, if everything is correct, click on ‘Confirm’.

Thank you, you have been successfully registered. Your information will be verified for FICA purposes and you will be notified if you need to submit any documentation.
How to Verify Your PayPal Register FICA steps as a non-FNB Individual Client, if required:

1. Login to www.fnb.co.za with the User ID and Password you created in step 9 above, click ‘Login’.
Register for FNB Online Banking as a non-FNB Individual client

2. When you login for the first time, you will be required to accept the Online Banking Terms and Conditions and confirm that you understand what phishing is. Once you’ve ticked both boxes, click on ‘Continue’.
Register for FNB Online Banking as a non-FNB Individual client

3. You will be asked to provide some additional personal details, this is to assist FNB to provide you with secure communications related to your FNB Online Banking profile at all times. Once you’ve entered the information, click on ‘Update’.

4. Under ‘Online Banking Settings’, ‘Your Details’ you will find the functionality to Upload FICA documents.

You can email paypalkyc_business@fnb.co.za
Register for FNB Online Banking as a non-FNB Individual client

5. Attach each of the required documents, and click on ‘Upload’.

FICA verification takes up to **48 hours**. When this is done, your profile will be updated, and you will be allowed to link your PayPal Account and your non-FNB bank details to your Online Banking profile.
Link your Business PayPal Account to any qualifying South African bank account

You can withdraw funds from your PayPal Account to your South African bank account using FNB Online Banking.

Before you attempt to link, make sure these steps were completed:

- Have you signed up for your business PayPal Account? Remember to confirm your email address to gain access.
- Have you verified your PayPal Account? To find out more click here.
- Have you registered for FNB Online Banking? You can register either as an FNB customer or as a non-FNB customer. To find out more click here. This will not open a bank account for you, just an Online Banking profile.
- Are you an FNB customer? Have you activated your FNB Online Banking profile with the card and pin at an ATM?
- Your information must be verified for FICA purposes. You will be notified if you need to submit any documentation.
Link your Business PayPal Account to any South African bank account

A few things you need to know before you link your account/s:

You cannot link using a phone, it must be a PC or tablet. Linking of your PayPal account to your bank account is not possible through the FNB App. You can only link one PayPal Account to one Online Banking profile.

The bank account to which funds will be withdrawn must belong to you. This is verified later in the process.

To link the accounts, simply follow these steps:

1. Login to your FNB Online Banking profile (www.fnb.co.za) and go to the ‘My Bank Accounts’ tab.
How to

VERIFY YOUR PayPal

REGISTER

LINK

to any South African bank account - Business

to any South African bank account - Individual

WITHDRAW FUNDS

NEXT

BACK

Link your Business PayPal Account to any South African bank account

2 On the main menu select, ‘PayPal services’.

3 On the left-hand side menu, select ‘Link PayPal profile’.

You might also:
PayPal Services
Wealth and Invest

Menu - Pay
Link PayPal Profile
PayPal Guide
Link your Business PayPal Account to any South African bank account

4. Enter ‘Business Details’.

The primary email address is the email address used to log in to your PayPal account.

If you are not registered for Tax or VAT you can enter a 0 in those fields.

5. Enter Balance of Payments (BoP) reporting details.

The details for the contact person must be entered, should we need to get hold of someone regarding transactions.

The email address is that of the contact person, and can be different to the primary PayPal email address.

The Fax number fields may be left blank if not applicable.
If you want to withdraw to a **non-FNB** bank account – enter your South African bank account details.

If you want to withdraw to your **FNB bank account** – leave this section blank.

Please make sure you’ve selected the correct account type.

The account details will be verified before you can do a withdrawal to the specified account.

Indicate whether your postal address is the same as the residential address.
Depending on your selection above, you would either need to enter a single address or a separate physical and postal address.

- Make sure that the 1st address line is completed, no special characters e.g. ‘PO Box’ not ‘P.O Box’
- Address line 2 – can be left blank if not applicable.
- Suburb, city and postal code fields must be completed – cannot be left blank.
- The province must be selected from the drop-down list.

Click ‘Continue’ on the bottom right of the screen.
10 Confirm Business details

All the information you have entered in the previous screen will be displayed for you to confirm.

At the bottom of the screen you need to tick the check box to indicate that you confirm that your details are correct.

11 Click ‘Confirm’ on the bottom right
You will now be asked to either:

a. Enter a One Time Pin (OTP) that was sent to you via SMS or email; or
b. Approve the request on the FNB Banking App.

Click on ‘Submit’.
13 Login to your PayPal Account.

If the PayPal website doesn’t open automatically, click on ‘PayPal login’.

If the website still doesn’t open you may need to enable pop-ups on your internet browser settings.

Enter the PayPal login details – must be the same as the primary PayPal email address entered under step 4.
Link your Business PayPal Account to any South African bank account

14 Click ‘Continue’.
You will be redirected back to FNB Online Banking, where you will see a message indicating successful linking i.e. “Your PayPal linking was completed successfully”. Linking is complete and you can click on ‘Finish’ at the bottom right.

Once you are successfully linked, you will be able to withdraw funds from your PayPal Account. Please note: Verification of your non FNB account could take between 2 to 24 hours before you can transact.
You can withdraw funds from your PayPal Account to your South African bank account using FNB Online Banking.

Before you attempt to link, make sure these steps were completed:

- Have you signed up for your personal PayPal Account? Don’t forget to confirm your email address.
- Have you verified your PayPal Account? To find out more click here.
- Have you registered for FNB Online Banking? You can register either as an FNB customer or as a non-FNB customer. To find out more click here. This will not open a bank account for you, just an Online Banking profile.
- Your information must be verified for FICA purposes and you will be notified if you need to submit any documentation.
- If you bank with FNB, have you activated your FNB Online Banking profile with a card and pin at an ATM?
Link your Individual PayPal Account to any South African bank account

A few things you need to know before you link your account/s:

You cannot link using a phone, it must be a PC or tablet. It is also not available on the FNB App.
You can only link one PayPal Account to one Online Banking profile.

The bank account to which funds will be withdrawn must belong to you.
This is verified later in the process.

To link the accounts, simply follow these steps:

1. Log on to your FNB Online Banking profile (www.fnb.co.za) and go to the ‘My Bank Accounts’ tab.
Link your Individual PayPal Account to any South African bank account

How to

VERIFY YOUR PayPal ➝
REGISTER ➝
LINK ➝
WITHDRAW FUNDS ➝

2. On the main menu select ‘PayPal Services’.

3. On the left-hand side menu, select ‘Link PayPal Profile’.

You might also:
PayPal Services
Wealth and Investments

Menu - PayPal
Link PayPal Profile
PayPal Guide
4. Enter Business Details

The Primary PayPal email address is the PayPal email address used to log into your PayPal Account.

5. Enter Balance of Payments (BoP) reporting details.

The email address is where we can contact you regarding a transaction, and can be different to the primary PayPal email address.

The Fax number fields may be left blank if not applicable.
Link your Individual PayPal Account to any South African bank account

6. If you want to withdraw to a non-FNB bank account – enter your South African bank account details.

   If you want to withdraw to your FNB bank account – leave this section blank.

   Please make sure you’ve selected the correct account type.

   The account details will be verified before you can do a withdrawal to the specified account.

7. Indicate whether your postal address is the same as the residential address.
Depending on your selection above, you would either need to enter a single address or a separate physical and postal address:

- Make sure that the 1st address line is completed, no special characters e.g. ‘PO Box’ not ‘P.O Box’
- Address line 2 – can be left blank if not applicable.
- Suburb, city and postal code fields must be completed – cannot be left blank.
- The province must be selected from the drop-down list.

Click ‘Continue’ on the bottom right of the screen.
Link your Individual PayPal Account to any South African bank account

10 Confirm Personal details.

All the information you have entered in the previous screen will be displayed for you to confirm.

At the bottom of the screen you need to tick the check box to indicate that you confirm that your details are correct.

11 Click 'Confirm' on the bottom right.
You will now be asked to either:

a. Enter a One-Time Pin (OTP) that was sent to you via SMS or email; or
b. Approve the request on the FNB Banking App.

Click on ‘Submit’.
Link your Individual PayPal Account to any South African bank account

13 Login to your PayPal Account.

If the PayPal website doesn’t open automatically, click on ‘PayPal login’.

If the website still doesn’t open you may need to enable pop-ups on your internet browser settings.

Enter the PayPal login details – must be the same as the primary PayPal email address entered under step 4.
Link your Individual PayPal Account to any South African bank account

14 Click ‘Continue’.
Link your Individual PayPal Account to any South African bank account

You will be redirected back to FNB Online Banking, where you will see a message indicating successful linking i.e. “Your PayPal linking was completed successfully”. Linking is complete and you can click on ‘Finish’ at the bottom right.

Once you are successfully linked, you will be able to withdraw funds from your PayPal Account. Please note: Verification of your non FNB account could take between 2 to 24 hours before you can transact.
How to withdraw funds from your PayPal account to any South African bank account

To withdraw funds, simply follow these steps:

1. Log in to your FNB Online Banking profile (www.fnb.co.za) and go to the “My Bank Accounts” tab.
How to withdraw funds from your PayPal account to any South African bank account

2. On the main menu select ‘PayPal services’.

3. On the main menu select ‘Withdraw from PayPal’.
How to withdraw funds from your PayPal account to any South African bank account

4. Enter the withdraw details.

Select the bank account to which you want to withdraw the funds from the drop-down list. Enter the USD amount you wish to withdraw.

Select the “Reason for Transaction” (Balance of Payment (BOP) category code) relevant to the nature of the payment you received. Click here for a list of available BOP codes for the PayPal service, if there is no code relevant to your transaction, you cannot use PayPal for those transactions.

Click on “Get Quote” once details are completed at the bottom right.
How to withdraw funds from your PayPal account to any South African bank account

5. You will now be able to view the quote, which includes the USD – ZAR exchange rate as well as the FNB commission relevant to the transaction.

The foreign exchange conversion will happen at this exchange rate, so you are assured that this is the ZAR amount you will receive.

The commission % will range between 0.81% and 1.51% depending on your transaction value of the previous month. Click here for more info regarding the FNB fee structure.

Click on “Continue” on the bottom right if you accept this quote.
How to withdraw funds from your PayPal account to any South African bank account

The next page will display the captured information, including the quote, for confirmation. You need to accept the terms and conditions by ticking the 3 boxes on the bottom of the screen.

Terms & Conditions
Please see the terms and conditions for more information regarding qualifying accounts and the reason for transaction. The Withdraw from PayPal Amount (USD) should not exceed the available PayPal balance. The quote acceptance is subject to successful PayPal confirmation. For PayPal related queries please contact 0875 PAYPAL (729 725)

☐ I agree to the terms and conditions and confirm that I have all documents relating to the selected Reason for Transaction as required by the South African Reserve Bank.

☐ I confirm that I have all the documents relating to the selected Reason for Transaction as required by the South African Reserve Bank.

☐ I confirm that all my details displayed above are correct (go to Maintain PayPal Profile to update SOP details)

Withdraw transactions may take between 5 to 8 business days to reflect in the nominated qualifying account.

Click on “Confirm” on the bottom right
How to withdraw funds from your PayPal account to any South African bank account

7 Login to your PayPal Account.

If the PayPal website doesn’t open automatically, click on ‘PayPal Login’.

If the website still doesn’t open you may need to enable pop-ups on your internet browser settings.

Enter the PayPal Login details – must be the same as the primary PayPal email address entered during the linking process.
How to withdraw funds from your PayPal account to any South African bank account

8. Click on “Pay Now”.

If it asks you to add credit card details, it may be due to one of the following reasons:

1. The funds you received are not yet available to withdraw; or

2. The funds are not in USD, but in another currency. You may need to first log in to your PayPal Account and convert the funds to USD.
How to withdraw funds from your PayPal account to any South African bank account

9. You will be redirected back to FNB Online Banking, where you will see a message indicating that your transaction has been submitted for processing and a reference number. You can click on “Finish” at the bottom right.

A withdraw transaction takes between 3-5 working days to reflect in the nominated South African bank account.

On the PayPal services page you will find a list of all your PayPal Top-up and Withdraw transactions. You can also access your transaction history, by clicking on the orange menu on the top left side on the PayPal services page, then selecting “PayPal History”. To view your transactions on your PayPal Account, log in to PayPal directly at www.PayPal.co.za.
How to Withdraw funds from your PayPal account to an FNB USD Business Global (CFC) Account

• You manually withdraw funds from your PayPal account to your FNB USD Business Global (CFC) Account.
• Before you can withdraw funds, you must have successfully linked your PayPal account to your FNB Online Banking profile.

General conditions for the use of the Withdraw to FNB USD Business Global (CFC) Account:
1. Relevant approvals must be in place from SARB to have an FNB USD Business Global (CFC) Account.
2. Withdraws can only be made into an FNB USD Business Global (CFC) Account, not available for Individuals, other currencies or currency accounts held with any other South African Bank.
3. Customer profile must have undergone the relevant FICA process.
4. Minimum withdrawal amount of $5000.00 per transaction.
5. FNB reserves the right to decline a manual withdrawal request per our discretion.
6. For Balance of Payment Codes (BoP documents).

In order to initiate a withdrawal transaction please email: paypalwithdrawcfc@fnb.co.za.

1. FNB withdrawal commission is deducted from any ZAR First Rand Bank Account. Please specify the relevant ZAR bank account details in order to deduct commission.
2. A withdraw transaction takes between 3–5 business days to reflect in the nominated FNB USD Business Global (CFC) Account.

On the PayPal services page you will find a list of all your PayPal Top-up and Withdraw transactions. You can also access your transaction history, by clicking on the orange menu on the top left side on the PayPal services page, then selecting ”PayPal History”. To view your transactions on your PayPal account, log in to PayPal directly at www.PayPal.co.za.