How to use Secure Chat® on the FNB App

Bank safely and securely on the FNB App. Secure Chat® is an instant messaging platform that offers you the ability to contact a team of bankers in real time anywhere, anytime.

### Step 1
Login to the FNB App

### Step 2
Select Messages

### Step 3
Select Secure Chat®

### Step 4
Select My Team of Bankers

### Step 5
Now you can start chatting to a dedicated banker

---

**How to Add a Camera Image**

**Step 1**
In the chat, select the camera icon

**Step 2**
Select Upload from camera

**Step 3**
Capture the image

**Step 4**
Click Send

---

**How to Add an Image from the Gallery**

**Step 1**
In the chat, select the circular + icon

**Step 2**
Select Upload from gallery

**Step 3**
Search and select the image

**Step 4**
Click Send

---

**Please note:**
You need to give your app permissions to your gallery for successful uploads when required. All uploads will have a limit of 5MB and an error will be displayed if the size limit has been exceeded.

---

**Any time support**
Early bird or night owl? Either way, you can message us with Secure Chat® whenever you want, via the FNB App. We’re available 24/7.