How to reset your password on the FNB App

Bank safely and securely on the FNB App. Reset your password for added security so you can manage your money anywhere, anytime.

Step 1: Launch the FNB App
Step 2: Select Login
Step 3: Select Forgot Password
Step 4: Enter Card & PIN details, select Continue
Step 5: Select a New Password
Step 6: Confirm the New Password
Step 7: OTP sent, insert OTP, select Confirm
Step 8: Details changed successfully
Step 9: You can now login and begin transacting

Any time support
Early bird or night owl? Either way, you can message us with Secure Chat® whenever you want, via the FNB App. We’re available 24/7.

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