How to add a beneficiary (recipient) on the FNB App

Bank safely and securely on the FNB App. Add a recipient; a person, account or public recipient (e.g. SARS, Telkom, Edgars) and pay them anytime, anywhere.

**Step 1** Login to the FNB App

**Step 2** Select Payments

**Step 3** Select Recipients

**Step 4** Select Add Recipient/Bill

**Step 5** Select the type of recipient you want to add

**Step 6** Select the Bank/Branch or enter the Branch Code

**Step 7** Select the Bank where the recipient's account is held

**Step 8** Add the recipient details

**Step 9** Add your own reference and recipient's reference

The reference will appear on bank statements, it is a good way to track your payments and to let the recipient know the payment came from you.

**Step 10** You will need to confirm the recipient's details

Please double check the recipient's details.

**Step 11** You will receive confirmation that you have successfully added a recipient

You can now pay the recipient

Any time support

Early bird or night owl? Either way, you can message us with Secure Chat® whenever you want, via the FNB App. We're available 24/7.