

Benefit from FNB Purchase Protect when using your FNB Virtual Card



The cover is limited to tangible items only such as furniture and personal items including clothing, cellphones and laptops. **Cover is up to R50 000 per claim** depending on your FNB card type for 30 days from date of purchase at no extra cost to you.

What is covered?

- ✓ Theft, fire, lightning and explosion
- ✓ Acts of nature
- ✓ Loss or damage caused by leaking, bursting of water heating systems and pressurised pipes
- ✓ Accidental damage
- ✓ Power surge
- ✓ Items damaged during transportation
- ✓ Accidental loss of items

What is not covered?

- ✗ Items not used in a way for which it was originally intended
 - ✗ Software/data recovery related claims
 - ✗ Defects from manufacturer
 - ✗ Items lost in transit
 - ✗ Consequential or indirect loss
 - ✗ Money, documents and airtime/data vouchers
- immovable property, vehicles and petrol are excluded

What are the cover limits per card?*

Easy	R5 000
Aspire	R7 500
Premier	R10 000
Private Clients	R12 500
Private Wealth	R15 000
Private Wealth Signet	R50 000

*R500 minimum claim amount

Conditions for cover

- Have a valid qualifying FNB Debit, Credit or Fusion Virtual Card
- Purchase items using your FNB Virtual Card in-store or online

Information for validation

- Case number for all theft claims
- ITC/blacklisting report for stolen or irreparable cellphones
- Invoice/proof of purchase may be required

Limitations

- One claim per item
- Cash refund for the claim amount will be made into your FNB Account
- No repairs or replacements



For claims

purchaseprotectclaims@fnb.co.za

Terms, conditions and earn rules apply. View the full list on fnb.co.za

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