



DebiCheck transactions for authenticated collections

Verifone

First National Bank A division of FirstRand Bank Limited.
An Authorised Financial Services and Credit Provider (NCRCP20).



Client validation

- › Press **'#'** to access transaction options
- › Press **'Enter'** for more options
- › Select the **'Client validation'** option
- › Enter supervisor ID and press **'Enter'**
- › Enter supervisor PIN and press **'Enter'**
- › The screen will display a **'Contract Reference Number'** message
- › Cardholder must enter the contract reference number (found on the contract between the merchant and cardholder) and press **'Enter'**
- › The screen will display an **'Account Number'** message
- › Cardholder must enter account number and press **'Enter'**
- › The screen will display an **'Identification Number'** message
- › Cardholder must enter identification number and press **'Enter'**
- › The screen will display a **'Maximum Collection Amount'** message
- › Cardholder must enter maximum collection amount and press **'Enter'**
- › The screen will display a **'Please swipe or insert card'** message
- › Cardholder must swipe or insert card
- › Cardholder must enter PIN and press **'Enter'**
- › Cardholder will be prompted to remove the card from the Speedpoint® device



Approved transaction

If transaction has been approved a **'Would you like a receipt'** message will be displayed on the screen. Press **'Enter'** to print a client receipt.

If **'Enter'** is not selected, only a merchant receipt will print. Cardholder will be prompted to return the Speedpoint® device.



Declined transaction

If the transaction has been declined, a **'Declined'** message will appear on the screen and the cardholder will be prompted to return the Speedpoint® device.

The reason for the decline will appear on the receipt. If the problem persists contact the **FNB Merchant Services Help Desk on 087 575 0012.**



Contact us

For more information, contact us

FNB Merchant Services Help Desk: 087 575 0012

FNB Authorisation Centre: 011 369 2888

Get the help you need

[Explore FNB](#)

